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Produce Transportation Best Practices -- Receiver Summary

The best practices in this document reflect a general agreement and cooperative effort among shippers, receivers, carriers, and transportation brokers to codify accepted protocols for transporting fresh produce. For details, see the complete document at: www.naptwg.org.

| Produce Receivers Best Practices Highlights | |
|---|---|
| At the Receiver's Dock | Notes |
| Seal serial # to be verified prior to opening doors | Driver should have seal serial number on bills of lading |
| Temperature recorders to be retrieved and read by receivers before unloading | Driver should have location and serial number of recorder(s) listed on bills of lading |
| Party that receives load to print and sign name on BOL | |
| Note time of arrival/tender of delivery in the event of a delay in unloading | |
| In the event of product problems caused by carrier: | |
| Receiver must immediately notify Shipper and Carrier or Transportation Broker | Driver should notify Transportation Broker |
| Receiver must request federal inspection as soon as possible (usually within 8 hours), or otherwise obtain written agreement from carrier to independent third party inspection | All communication between Receiver, Shipper, Carrier and Transportation Broker regarding federal or independent inspection should be documented |
| Receiver must fax or email results of inspection to all interested parties within 3 hours of inspection | |
| Any and all arrangements to receive damaged loads under protest or protection must be documented in writing between all parties | |
| Redelivery charges must be agreed to by all parties | In the case of loads involving a Transportation Broker, this agreement need not include Driver |
| All interested parties should agree on proof of disposal by way of certificate or other documentation | |
| Receiver should make all reasonable efforts to resolve claim issues without delay | |

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